

Lambeth Diabetes Intermediate Care Team Primary Care survey

Friday, September 06, 2019

29

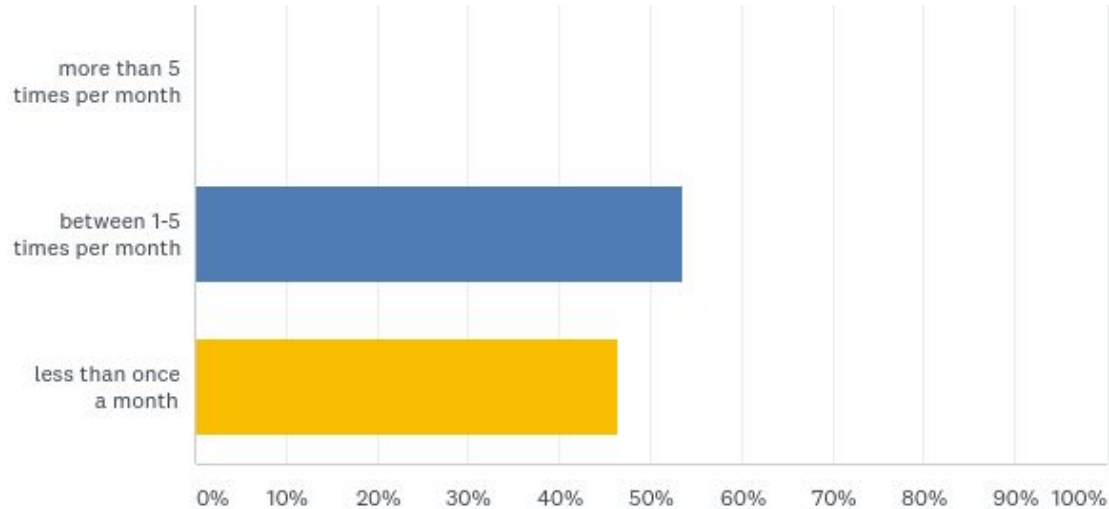
Total Responses

Date Created: Tuesday, August 06, 2019

Complete Responses: 29

Q1: How often do you refer patients to the service per month?

Answered: 28 Skipped: 1



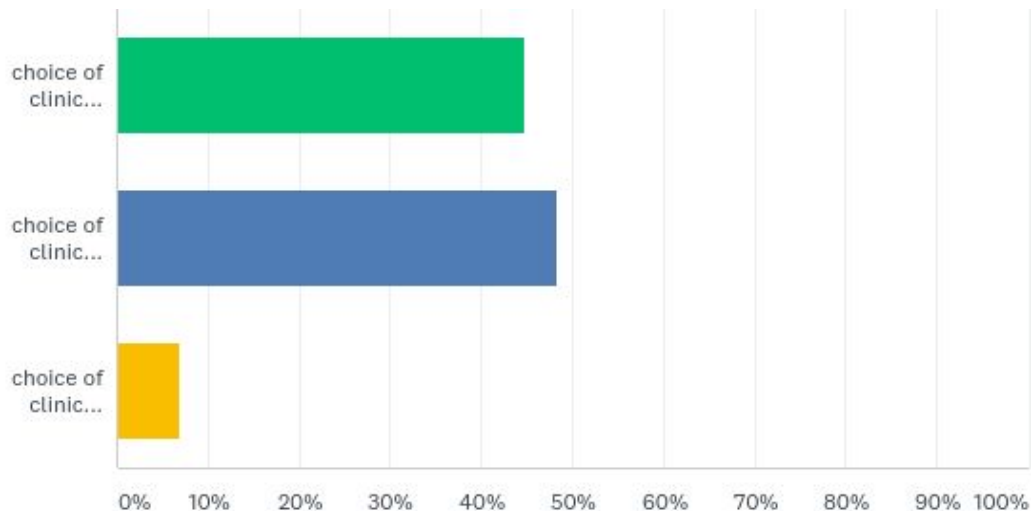
Q1: How often do you refer patients to the service per month?

Answered: 28 Skipped: 1

ANSWER CHOICES	RESPONSES	
more than 5 times per month	0.00%	0
between 1-5 times per month	53.57%	15
less than once a month	46.43%	13
TOTAL		28

Q2: What do you feel about the clinic locations you are able to offer to your patients at referral?

Answered: 29 Skipped: 0



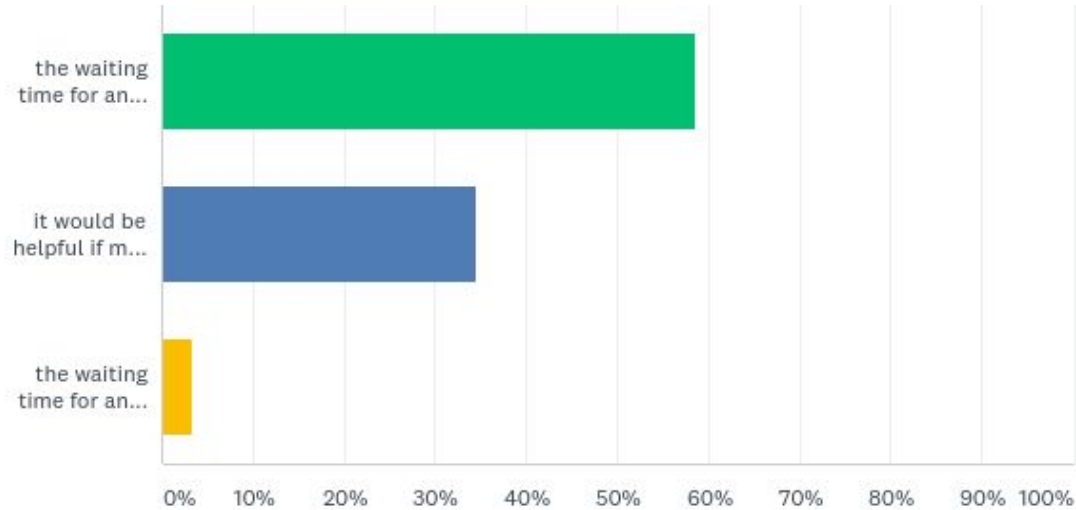
Q2: What do you feel about the clinic locations you are able to offer to your patients at referral?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
choice of clinic locations excellent	44.83%	13
choice of clinic locations is reasonable	48.28%	14
choice of clinic locations is poor	6.90%	2
TOTAL		29

Q3: How do you feel about the time patients need to wait to be seen in a clinic?

Answered: 29 Skipped: 0



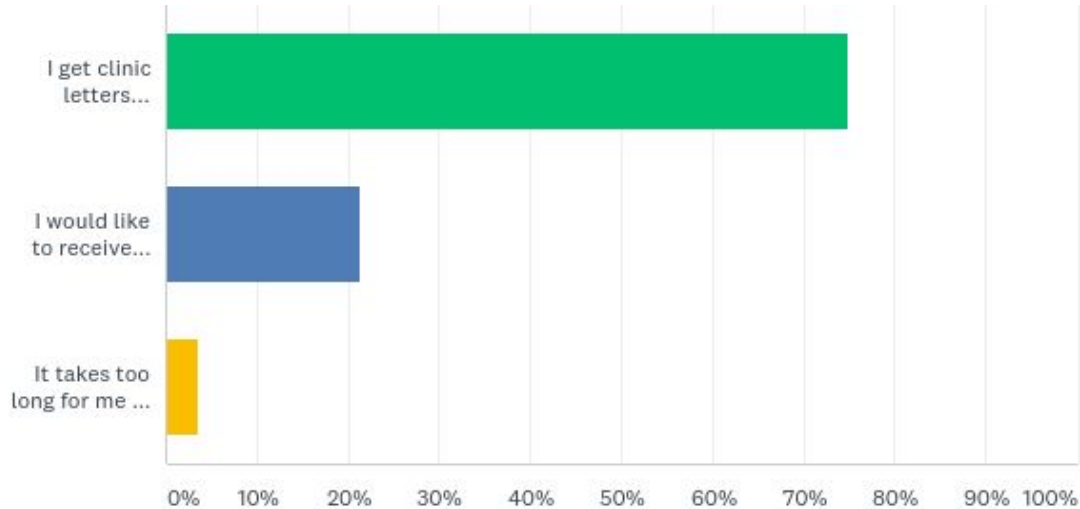
Q3: How do you feel about the time patients need to wait to be seen in a clinic?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
the waiting time for an appointment is appropriate for my referrals	58.62%	17
it would be helpful if my patients could be seen in clinic sooner	34.48%	10
the waiting time for an appointment is too long	3.45%	1
TOTAL		29

Q4: Do you feel that you receive clinic letters in a timely manner?

Answered: 28 Skipped: 1



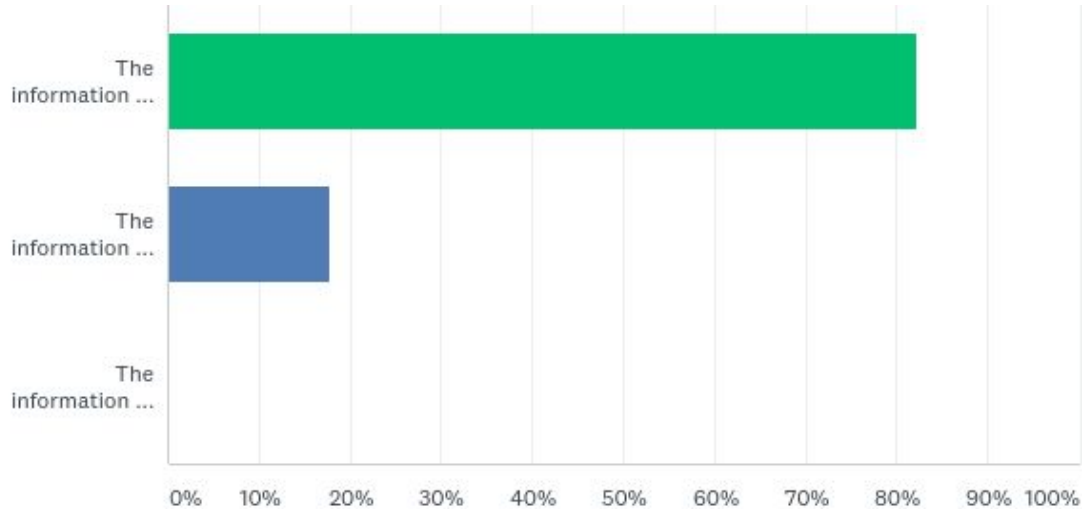
Q4: Do you feel that you receive clinic letters in a timely manner?

Answered: 28 Skipped: 1

ANSWER CHOICES	RESPONSES	
I get clinic letters promptly after my patients are seen	75.00%	21
I would like to receive clinic letters sooner after my patients are seen	21.43%	6
It takes too long for me to receive clinic letters after they are seen	3.57%	1
TOTAL		28

Q5: Overall, is the information in clinic letters helpful in terms of the advice and management plan recommended?

Answered: 28 Skipped: 1



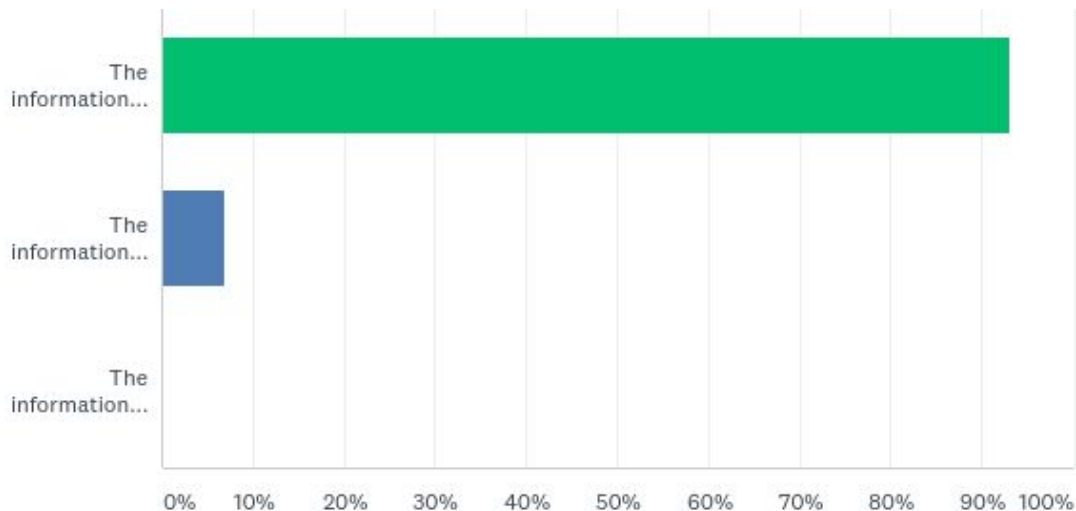
Q5: Overall, is the information in clinic letters helpful in terms of the advice and management plan recommended?

Answered: 28 Skipped: 1

ANSWER CHOICES	RESPONSES	
The information in clinic letters is very helpful	82.14%	23
The information in clinic letters could be improved	17.86%	5
The information in clinic letters is not helpful	0.00%	0
TOTAL		28

Q6: Overall, is information regarding medication changes clear in the clinic letters?

Answered: 29 Skipped: 0



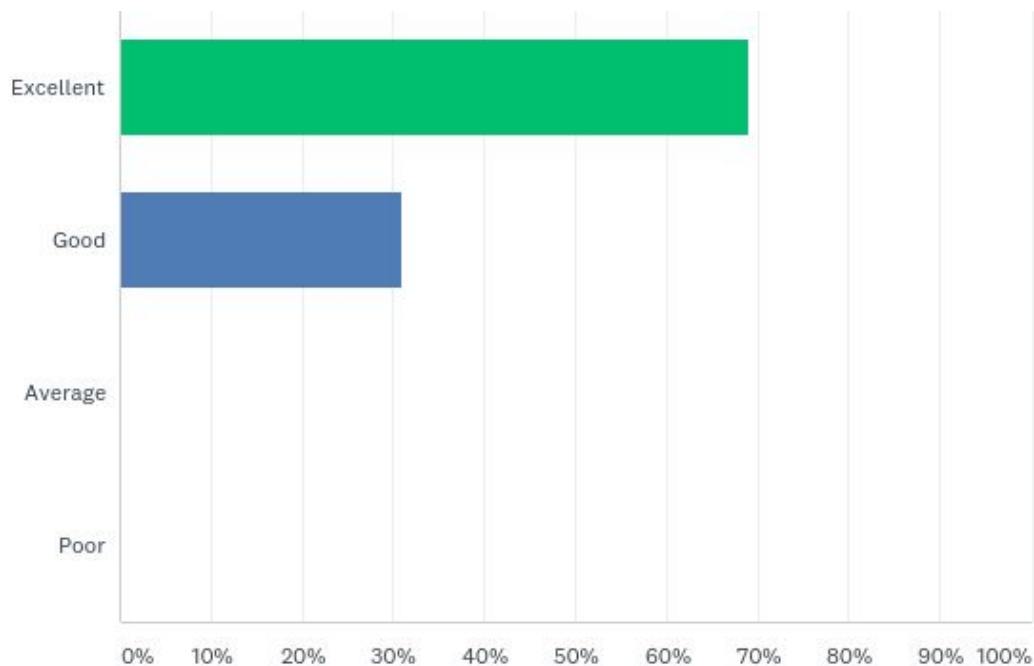
Q6: Overall, is information regarding medication changes clear in the clinic letters?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
The information about medication changes is very clear	93.10%	27
The information about medication changes could be improved	6.90%	2
The information about medication changes is often not clear	0.00%	0
TOTAL		29

Q7: Overall, how would you rate the care received by your patients who attend the community diabetes clinics?

Answered: 29 Skipped: 0



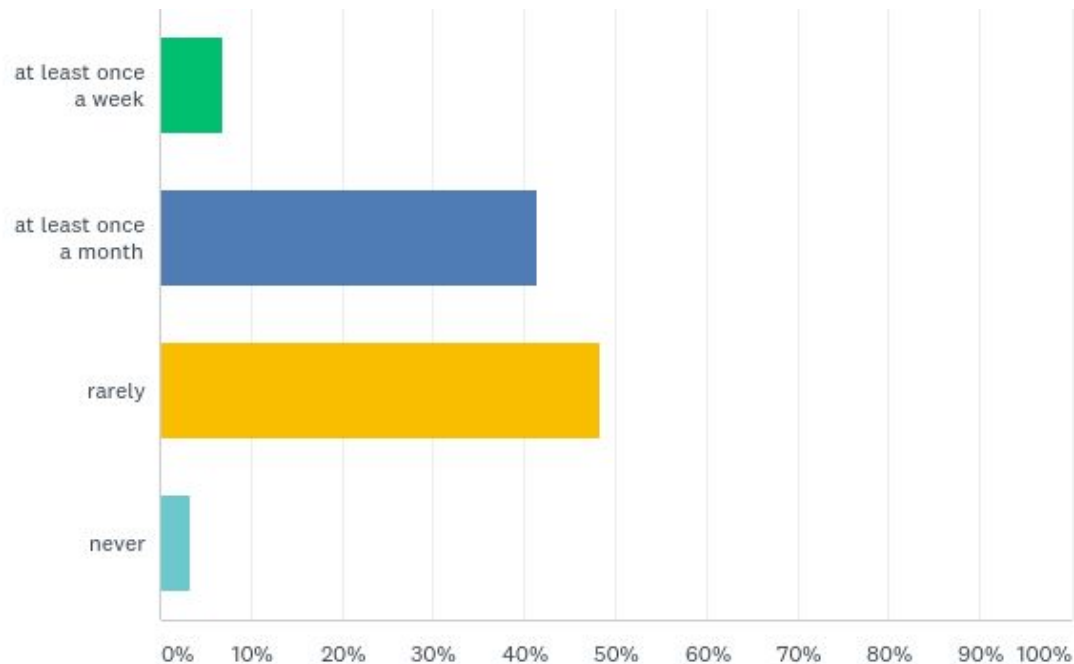
Q7: Overall, how would you rate the care received by your patients who attend the community diabetes clinics?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
Excellent	68.97%	20
Good	31.03%	9
Average	0.00%	0
Poor	0.00%	0
TOTAL		29

Q8: How often do you contact the team for advice (by telephone or email)?

Answered: 29 Skipped: 0



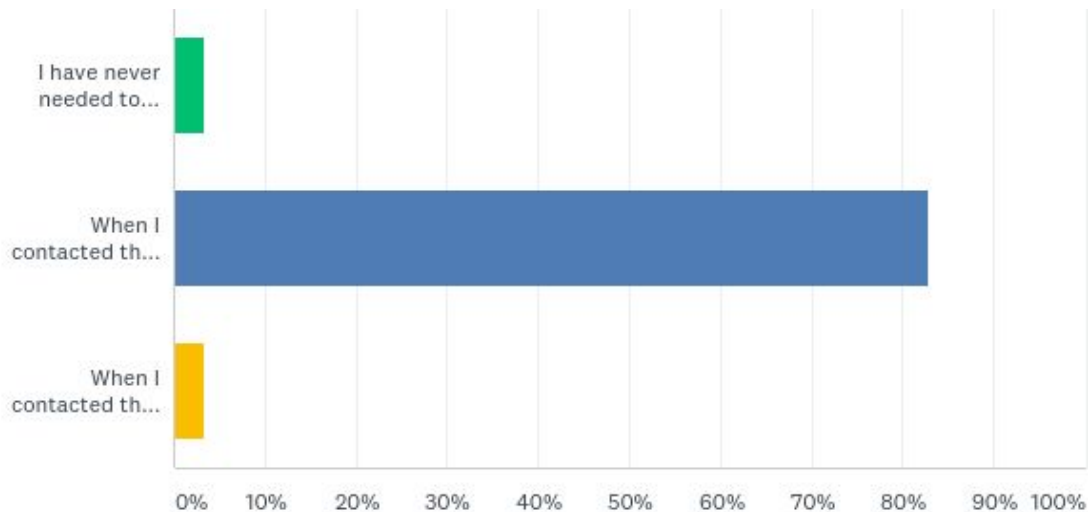
Q8: How often do you contact the team for advice (by telephone or email)?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
at least once a week	6.90%	2
at least once a month	41.38%	12
rarely	48.28%	14
never	3.45%	1
TOTAL		29

Q9: Overall, what was your experience of contacting the team for advice?

Answered: 29 Skipped: 0



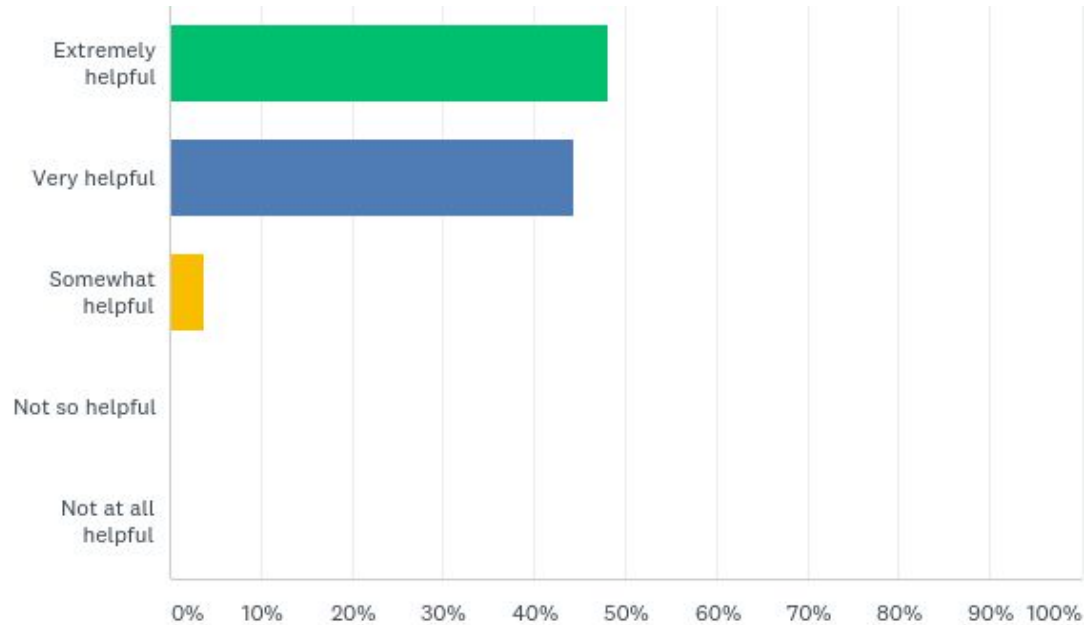
Q9: Overall, what was your experience of contacting the team for advice?

Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
I have never needed to contact the team for advice	3.45%	1
When I contacted the team for advice I was able to speak with a clinician promptly	82.76%	24
When I contacted the team for advice I did not receive a prompt response	3.45%	1
TOTAL		29

Q10: Overall, when you have contacted the team for advice how helpful was this?

Answered: 27 Skipped: 2



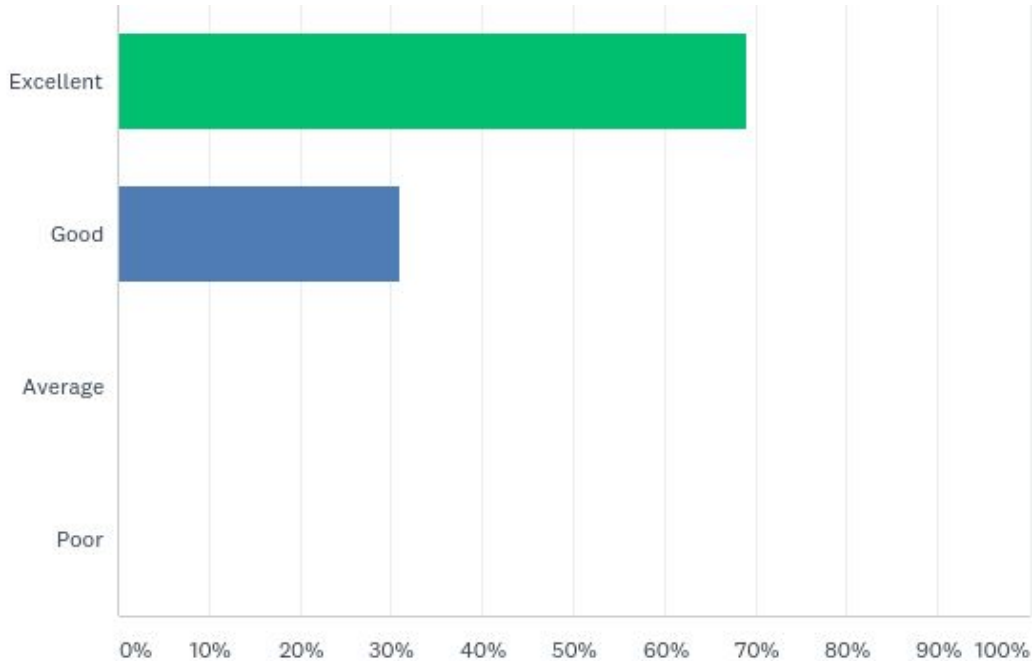
Q10: Overall, when you have contacted the team for advice how helpful was this?

Answered: 27 Skipped: 2

ANSWER CHOICES	RESPONSES	
Extremely helpful	48.15%	13
Very helpful	44.44%	12
Somewhat helpful	3.70%	1
Not so helpful	0.00%	0
Not at all helpful	0.00%	0
TOTAL		27

Q11: Overall, how would you rate the service provided by The Lambeth Diabetes Intermediate Care Team?

Answered: 29 Skipped: 0



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Answered: 29 Skipped: 0

ANSWER CHOICES	RESPONSES	
Excellent	68.97%	20
Good	31.03%	9
Average	0.00%	0
Poor	0.00%	0
Total Respondents: 29		